Ativion Data Processors

Ativion carefully selects and engages the following list of Data Processors that assist in processing Personal Data. This list is maintained to ensure transparency and compliance with Data Protection Legislation, including GDPR, CCPA, and other relevant legal frameworks. Should you require further information, please contact dpo@ativion.com.

Last updated: February 9, 2026

Sub-processor	Service Provided	Data Categories	Locations	Ativion Product & Stack where applicable
AirFocus	Roadmap planning, feature request tracking	customer name, customer email, employee name, employee email	UK / US	
Amazon Web Services Inc.	Cloud Infrastructure Hosting	Application hosting, customer data, metadata, logs	EU, UK, US, AU, CA	ativion.com Website StudentKeeper (UK/US) Backdrop Suite (UK, US, CA, AU, EU)
Anthropic PBC (via Amazon Web Services Market Place)	AI model provider (via Amazon Bedrock)	Input data, output data	UK, US	StudentKeeper (UK, US)
Arbor Education Partners Ltd	Customer initiated Education management information system (MIS) integration and data synchronisation services	Student data, staff data, user identifiers, group and organisational data	UK	Backdrop Suite
Asana, Inc.	Work management and project collaboration	Customer contact details, task content, identifiers	US	StudentKeeper ContentKeeper Backdrop Suite EdPro
Assembly Education	Customer initiated Education data integration and identity services	Student data, staff data, user identifiers, group and organisational data	UK	Backdrop Suite
Asset Panda	Customer Hardware Asset Tracking	Organizational Data	US	ContentKeeper (UK/US) StudentKeeper (UK/US)
Atlassian Pty Ltd (Statuspage)	Publicly available - Notifications are Customer initiated Service status communication and incident notification	Email addresses, phone numbers, webhook endpoints, notification metadata	US	StudentKeeper Backdrop Suite EdPro
Automatic Inc. (Akismet)	Anti-spam and abuse prevention	IP address, content submissions, identifiers	US / EU	ativion.com Website
Automatic Inc. (Jetpack)	Website security, performance, and management services	IP address, security events, usage data	US / EU	ativion.com Website
Bromcom Computers Plc	Customer initiated Education management information system (MIS) integration and data synchronisation services	Student data, staff data, user identifiers, group and organisational data	UK	Backdrop Suite
ClassLink, Inc.	Customer initiated Education data integration, rostering, and identity services	Student data, staff data, user identifiers, group and organisational data	US	Backdrop Suite
Clearout.io	Email address validation services	Email addresses, validation metadata	US / EU	ativion.com Website
Clever Inc.	Customer initiated Education data integration, rostering, and identity services	Student data, staff data, user identifiers, group and organisational data	US	Backdrop Suite EdPro

Company	Service	Data Types	Location	Products
Community Brands UK Ltd	Customer initiated Education system integration and data synchronisation services	Student data, staff data, user identifiers, organisational data	UK	Backdrop Suite
CPOMS Systems Ltd	Education safeguarding system integration and data synchronisation services	Student data, staff data, safeguarding-related records, user identifiers	UK	StudentKeeper
Datadog, Inc.	Monitoring, logging, and observability services	Log data, metrics, identifiers, limited customer data	US, EU	Backdrop Suite (UK, US)
Edlink, LLC	Customer initiated Education data integration and synchronisation services	Student data, staff data, user identifiers, group and organisational data	US	StudentKeeper
Equinix Inc	Physical Hosting	Application hosting, customer data, metadata, logs	UK, US	ContentKeeper (UK/US) StudentKeeper (UK/US) Backdrop Suite (UK, US)
Google LLC	Customer initiated for SSO and Data Syncs Federated identity, authentication, and directory synchronisation services	Name, email address, user identifiers, group membership, directory attributes, authentication metadata Organizational Data	US / EU	StudentKeeper ContentKeeper Backdrop Suite EdPro
Google LLC	Website analytics and performance measurement	Online identifiers, IP address, usage data	US / EU	ativion.com Website
Groupcall Ltd (VentureEd)	Customer initiated Education management system integration and data synchronisation services	Student data, staff data, user identifiers, group and organisational data	UK	Backdrop Suite
Honeybadger Industries, Inc.	Application error reporting and monitoring	Log data, identifiers	US	Backdrop Suite (UK, US)
Keeper	Password Manager	Customer Access records, System Configuration notes	UK/US	ContentKeeper StudentKeeper
Mailgun Technologies, Inc.	Transactional email delivery	Email addresses, message content, identifiers	US, EU	ContentKeeper Backdrop Suite EdPro
Metabase	Analytics software and managed user interface	Customer data (read-only), usage data, identifiers	UK, US	StudentKeeper (UK/US)
Microsoft Corporation	Cloud Infrastructure Hosting	Application hosting, customer data, metadata, logs	EU, UK, US, AU, CA	Backdrop Suite (UK, US, CA, AU, EU) EdPro (UK, US, CA, EU)
Microsoft Corporation	Customer initiated Federated identity, authentication, and directory synchronisation services	Name, email address, user identifiers, group membership, directory attributes, authentication metadata	EU / UK / US	StudentKeeper Backdrop Suite EdPro
Microsoft Corporation (Dynamics 365)	Customer relationship management (CRM)	Customer contact details, interaction data	EU, UK	ContentKeeper Backdrop Suite EdPro Vision
Microsoft Corporation (Microsoft 365)	Email and collaboration services	Employee contact details, email content	EU, UK	StudentKeeper ContentKeeper Backdrop Suite EdPro
NetSuite Inc	Customer/Vendor Management ERP - Sales and Purchase Billing	Customer/Vendor contact details	UK / US	
PowerSchool Holdings, Inc.	Customer initiated Education management information system (MIS) integration and data synchronisation services	Student data, staff data, user identifiers, group and organisational data	US	Backdrop Suite
Really Simple Plugins B.V. (Complianz)	Cookie consent management and compliance tooling	IP address, consent status, cookie identifiers	EU	ativion.com Website

Salesforce, Inc.	Customer relationship management (CRM) and sales automation	Customer contact details, sales interaction data, identifiers	UK	StudentKeeper ContentKeeper Backdrop Suite EdPro
Saturday Drive, LLC (Ninja Forms)	Website form creation and submission processing	Contact details, enquiry content, identifiers	US, EU	ativion.com Website
Slack Technologies, LLC	Internal messaging and collaboration platform	Employee contact details, internal communications	US	StudentKeeper ContentKeeper Backdrop Suite EdPro
Twilio, Inc.	Screen broadcast and real-time communication services	Audio/video data, metadata, identifiers	Various	Backdrop Suite
Voodo SMS Ltd	SMS text message delivery services	Phone numbers, message content	UK	Backdrop Suite (UK)
Wonde Ltd	Customer initiated Education data integration and synchronisation services	Student data, staff data, user identifiers, group and organisational data	UK	StudentKeeper
Xirsys, Inc.	WebRTC connectivity services within the application	Audio/video streams, connection metadata, identifiers	Various	Backdrop Suite (EU, AU, CA)
Zendesk, Inc.	Customer support and ticket management	Customer contact details, support content, identifiers	US	StudentKeeper ContentKeeper Backdrop Suite EdPro
Zoom Video Communications, Inc.	Video conferencing and screen sharing	Audio/video data, meeting metadata, identifiers	US, EU	StudentKeeper ContentKeeper Backdrop Suite EdPro